9798 Firestone Blvd.
Downey, CA 90241

Tel:(562) 861-9161 Fax:(562) 861-9171
Website: www.TEIN.com E-Mail: Sales@TEIN.com

Inpsection / Repair / Damping Force Change Form

IMPORTANT SHIPPING NOTE: When sending in parts please do not send in unnecessary parts such as springs, upper mounts, spring perches, seat locks, etc... as they only add shipping weight thereby increasing your costs to ship and receive. If you have any questions please contact us at the number or E-mail listed above.

[Contact Information]

Name	
Address	
Return Shipping Address	
Contact Phone Number	
Contact Fax Number	
E-Mail Address	

[Vehicle Information]

Make		**Model**		**Year**	

[Product Information]

Name of Party (Shop) Purchased From		**Date**	

[TEIN product in need of: (please check all that apply)]

☐ Inspection ☐ Repair ☐ Damping Force Change ☐ Other

[Please specify if other]

QTY ☐ Front Left ☐ Rear Left ☐ Front Right ☐ Rear Right

TEIN Product Name (ex. FLEX)	
TEIN item part number (ex. DSA00-6USS1)	
Desription of Problem	

[For Damping Force Changes]

Damping force to match spring rates ☐ Yes ☐ No

	Front		Rear
Spring rates used			
Damping force to match user specifications			

Desription of usage, conditions:

REGARDING PAYMENT: You will be contacted with total parts, labor, shipping, and handling charges prior to shipment. Items will ship to your return shipping address via UPS COD- certified check or money order for all domestic customers. International customers must pre-pay the service and shipping charges with US certified check or money order as COD is not available. Credit Cards, personal checks, and company checks are unfortunately not accepted at this time.

Type CS and RA along with any other Inverted Damper must be sent back to TEIN Japan via TEIN USA for the overhaul procedure. This Air Freight fee must be paid by the customer, an estimate can be given to the customer before the product is shipped to TEIN USA (only by customer request otherwise the estimate will be given once we receive the product). The customer will be bound to the cost by signing this agreement if they chose not to pay the product will become property of TEIN USA.

Policy: ALL SHIPPING charges are the responsibility of sender. NO Exceptions, even if the results are positive. Warranty results will be based on the findings/ data of the inspecting TEIN technician. Please note that inspection time will vary, depending on quantity of inspections and extent of the inspection.

BY SIGNING THIS FORM I AGREE TO ALL THE ABOVE TERMS AND CONDITIONS

Customer Signature X _____ Date ____/____/____